

One-Year Warranty Extension Scheme

Extend Your Warranty and Protect Your Investment

The RAYLASE One-Year Warranty Extension Scheme safeguards your investment for an additional year, providing the reliability, and convenience benefits of your original warranty. The One-Year Warranty Extension Program is possible on agreement with RAYLASE and is dependent on the application requirements of the product. Qualified customers warranty can be extended during the initial purchase or within 30 days of the prior warranty extension date.

- **A proactive warranty extension allows you to budget for hardware maintenance.**
- **You can continue to rely on RAYLASE to help you resolve hardware issues.**
- **You know exactly who to call if you experience problems with RAYLASE hardware.**

Length of original warranty period

The original hardware warranty extends 12 months from the date of product purchase.

Length of warranty extension period

All RAYLASE hardware comes with a one (1) year manufacturer's limited hardware warranty. The One-Year Warranty Extension prolongs this original warranty for one (1) year from the date of the original warranty period expiration, or one (1) year from the expiration date of a previously applied extension.

When to renew the warranty

Renew your hardware warranty extension annually. At the time of renewal, the product must be within its original warranty period, or within 30 days of a prior warranty extension's expiration.

How to purchase a One-Year Warranty Extension

To purchase a hardware warranty extension, contact RAYLASE direct on +49-(0)8153 / 88 98-0 or your local distributor.

Renewing out-of-warranty products

Only products that are currently under warranty are eligible for hardware warranty extensions. Products whose warranties are already expired are not eligible for this program, but may be serviced by our qualified technicians against cost.

How much does the Warranty Extension Program cost

The cost of the warranty extension is dependent on the individual product and its application requirements, it is also dependent on the agreed price of the product at the time of purchase. Contact RAYLASE direct for more information or speak to your local distributor.

How will I know when my warranty expires and if I qualify for an extension

For customers who qualify for the One-Year Warranty Extension Program, RAYLASE will remind you 60 days prior to the expiry of your warranty. The purchase agreement outlines the warranty period.

Disclaimer

NEITHER THE STANDARD WARRANTY NOR THIS HARDWARE WARRANTY EXTENSION PROGRAM SHALL BE AVAILABLE FOR PRODUCTS DETERMINED TO BE ALTERED, REPAIRED, MODIFIED, LOST, STOLEN, OR DAMAGED BY ACCIDENT, MISUSE, OR UNAUTHORIZED MODIFICATION OR INSTALLATION. ALL OPTICAL COMPONENTS SUCH AS MIRRORS AND LENSES ARE EXCLUDED FROM THE WARRANTY.